

MOHIE EDDINE LAKHDAR

SaaS Technical Support | Product Support | Software Development

Morocco | immlack@gmail.com | [LinkedIn](#) | [Upwork](#) | [SprayClear](#)

PROFILE

Software developer with 3+ years of experience building and troubleshooting SaaS, fintech, AI, web, and mobile products for international clients. Upwork Top Rated, 100% Job Success, 740 billed hours, and 20+ client engagements. Strong in API integrations, authentication, SQL, production debugging, and explaining technical fixes. Seeking a customer-facing SaaS technical or product support role.

TECHNICAL SUPPORT STRENGTHS

Troubleshooting REST APIs, HTTP requests and responses, authentication and authorization, PostgreSQL/SQL, browser interfaces, application defects, multi-tenant access	Tools and systems Git/GitHub, Supabase, Cloudflare, AWS S3, Next.js, Node.js, Express.js, AI and third-party integrations
Customer collaboration Issue triage, requirement clarification, client communication, fix validation, product feedback, written technical explanations	Engineering JavaScript, TypeScript, React, REST APIs, SQL databases, frontend and backend debugging

PROFESSIONAL EXPERIENCE

Freelance Software Developer | Upwork - Remote | [2023-Present](#)

- Delivered technical improvements and bug fixes for international startup clients across fintech, SaaS, AI, and desktop applications.
- Integrated REST APIs, authentication, databases, and third-party services; investigated frontend and backend workflow failures and validated fixes.
- Worked directly with founders and small engineering teams to clarify requirements, resolve issues, and improve product usability.

SELECTED PRODUCT AND CLIENT WORK

SprayClear - Full-Stack Developer, side project | 2026-Present | [sprayclear.app](#)

- Built a live operational SaaS app to track technician licenses, CEU certificates, renewals, and expirations.
- Implemented tenant-aware workflows, document uploads, authentication, backend checks, notifications, and subscription flows; reviewed authorization and data-isolation controls.

Cashful Africa - Frontend Developer, client engagement | [cashful.africa](#)

- Integrated payment APIs and frontend interfaces within existing authentication and payment workflows. No outcome metrics supplied.

Additional client engagements

- DernierMot - Reviewed access-control risks, verified remediation, and gave product and UX feedback.
- Sommelia AI - Audited a React Native/Expo mobile application, improved features, and fixed release issues.

EDUCATION AND CERTIFICATION

Associate's Degree in Information Technology - IFIAG Vocational School (2021-2023) | React Learning Program - Andela (2023)